



QUALITY ASSURANCE PROFILE

Overview

VAHLE provides electrification products for moving equipment and vehicles such as cable management, copper conductor bar systems and inductive power for assembly line, transfer car, overhead crane and other moving vehicles requiring land based power. VAHLE also offers communication and positioning for moving equipment so complete automation can be realized.

Principal users: Steel mills, crane and hoist manufacturers, automotive assembly plants, warehousing and distribution centers, ports, shipyards, foundries, coking plants, power stations, paper mills, cement and concrete industry, people movers, rapid transit systems, amusement rides, automated storage and retrieval systems (AS/AR).

Company History

VAHLE, Incorporated is the North America and Mexico distributor for Paul VAHLE GmbH & Co.KG and was established in Houston, Texas in 1973. We are a subsidiary of Paul VAHLE GmbH & Co.KG located in Kamen Germany. Paul Vahle patterned the original copperhead conductor rail in Germany in 1912. This invention formed the cornerstone of the VAHLE Company and pioneered a new industry.

Since then, VAHLE has embraced innovation for more than 90 years. VAHLE is a global industry leader offering the largest range of mobile electrification systems and solutions. VAHLE products have been custom designed to work with a wide range of mobile electrification and data transmission applications.

Our founder, Erich Schneider, was instrumental in introducing VAHLE products to the U.S. and we are proud to have VAHLE systems in numerous facilities across the United States and Mexico.

By keeping focus consistent, VAHLE has been able to develop the most proven and reliable components in the industry. The majority of our customers are repeat customers or referrals. Our customers know that when all factors are considered, the cost of a VAHLE system is more economical than competitive systems.

Quality Policy

Our policy is to educate industry users about quality VAHLE components, to expand our market share, and to provide nothing less than professional, prompt and ethical service to our customers in our role as distributor of VAHLE components.

We will achieve customer satisfaction by continually improving processes and services to ensure they consistently meet or exceed customer requirements.

Scott Gardner,
Executive Vice President

Company Statistics

Employees: 14

Executive Management:
Scott Gardner, Vice President
Evelyn Clark, Treasurer & Director of Information Systems

Marvin Minton, Tech Sales & Sales Manager
Carol Wynn, Quality & Compliance Manager

Physical Address:
VAHLE, Inc.
1167 & 1169 Brittmoore Rd. (Warehouse & Administrative bldg.)
Houston, TX 77043

Remittance Address:
VAHLE, Inc.
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Dallas, TX 75267-6243

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www.vahleinc.com, www.vahleusa.com

Federal ID Number: 74-1772557
DUNS #: 62-329-2208
NAICS#: 423610

Quality Assurance System Information

- ✓ Our company has an established Quality Assurance System.
- ✓ Our QA Manual is available for review by employees and customers.
- ✓ The QA Manual contains revision dates and we maintain a record of changes.
- ✓ The QA Manual has written policies and procedures for the following: Customer, Returns, Invoicing, Shipping, Receiving, Purchasing, Sales Orders, Corrective and Preventive Actions, Calibration.

Purchasing and Inspection

All parts and components of the electrification systems are designed and engineered at Paul Vahle GmbH & Co.KG in Germany. Paul Vahle GmbH & Co.KG is ISO 9001:2000 Certified and all parts, components and products are planned, designed, developed and manufactured following those internationally recognized standards under its quality management system. VAHLE, Inc. is a subsidiary of Paul Vahle GmbH & Co.KG. Copies of the Paul Vahle GmbH & Co.KG ISO Certificates are available for reference.

- ✓ We maintain receiving inspection records and visually inspect each inventory stock item.
- ✓ All parts and components are identified by part numbers or description labels.
- ✓ We segregate and tag all non-confirming items found in receiving inspection.
- ✓ Employees are trained in material handling techniques practicing first in - first out procedures.

Customer Recognition

We are determined to meet customer requirements as part of our Company commitment. We ensure the information we receive from the customer is clear and specific and that we have the capability to provide the requested component or service. All employees are responsible for preventive and corrective actions as may be necessary to meet customer expectations.

- ✓ All customer purchase orders and sales quotes are reviewed by knowledgeable sales associates.
- ✓ Special requirements may differ from one customer to another; therefore quotes are provided individually.
- ✓ All requirements not specified by the customer, but necessary for the intended use are identified.

Quality System Review

- ✓ Executive management sets measurable quality goals and reviews all elements of the quality system on a regular basis for suitability and effectiveness.
- ✓ Process audits are performed according to schedule and analyzed during monthly quality meetings.
- ✓ Audits are performed by certified internal auditors.

Some of our 2,500+ Customers

Abel Integrated Handling Solutions	HK Systems
Acme Brick	Kawasaki
Allegiance Healthcare	Kimberly Clark
American Matsushita	Legoland
Apple Computer	Limited Brands
BMW	Los Angeles Times
Bayou Steel	Lockheed Martin
Boeing	Lufthansa German Airlines
Campbell's Foods	MacGregor and Associates
Carhartt	Mary Kay Cosmetics
Cholmondeley	Mercedes Benz
Consolidated Electrical Distributors	Michelin
Custom Conveyor, Inc.	Materials - Transportation Co.
Dearborn Midwest Conveyor	Mitsubishi Caterpillar - Forklift
RR Donnelly	Mitshibishi Motors
Eastman Kodak	Nordstom
FMC Facilities Engineering	JCPenney Catalog
Federal Express	Philips Display
Ford Motor	Raymond Corporation
Frito Lay	Russell Corporation
Frazier	Sony
General Electric	Siemens
General Motors	Uni-Systems of MN
Gordon Food Service	United Airlines
Grainger	

